ALAN WHIPPY, MD

Emergency Medicine, East Bay Area

2007 Sidney R. Garfield, MD
EXCEPTIONAL CONTRIBUTION AWARD

In 2003, Alan Whippy, MD, then Assistant Physician-in-Chief, assembled a team and created a pilot program using a facility-based Population Management Tool. The PMT is an electronic database that generates customized worksheets to identify patient-specific interventions that help prevent heart attack, stroke, and other complications of diabetes.

Using the worksheets, Medical Assistants contacted patients to communicate and facilitate physician's instructions, which often involved laboratory studies or medication changes. The result was improved patient compliance, leveraged physician time, and greatly improved quality scores.

With Dr. Whippy as champion, the "Richmond model" for leveraged care outside the doctor's office visit is being used throughout the East Bay Area, and in several other KP regions as well.