



JAMES LIN, MD

Assistant Physician-in-Chief, KP Santa Clara
Director, TPMG Medical Legal Affairs

“Dr. Lin leads from behind making sure he empowers others to lead and innovate. And in so doing, he has kept our medical center firing on all cylinders and providing exemplary care to our patients.”

Rakesh Chaudhary, MD
Physician-in-Chief
KP Santa Clara

James Lin, MD, recognized as an innovative and collaborative leader, has revolutionized the medical center’s emergency care. He and his colleagues successfully minimized wait times, reduced admissions, and enhanced patient care—all while improving work life and positioning his team members for success.

“I’m really proud of the way we changed the culture in our emergency department,” says Dr. Lin. “We created opportunities for people to take ownership and collaborate with one another—to work really well together and help each other to be the best they can be.”

As APIC of Risk and Technology, Dr. Lin is a resource for his colleagues with challenging situations. During the pandemic, his forward thinking and technology expertise helped the medical center remain highly functional despite the myriad challenges faced. “It’s changed the way we deliver healthcare,” he says, “And I think we’re going to be stronger because of it.”

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